



# KYOCERA FLEET SERVICES

Minimize downtime. Maximize... everything.



Business depends on documents – that is why every business needs its document infrastructure to run smoothly, cost-effectively, and continuously. And that's why there's KYOCERA Fleet Services (KFS).

KFS is a comprehensive remote monitoring solution that is cost-effective for both customer and dealer. Technicians can monitor devices in real-time, anticipate issues, even update firmware remotely during off-peak hours – maximizing uptime, making sure business gets done.

KFS also provides comprehensive usage data: Which devices get used the most? Which the least? Is there too much color printing? Or not enough? Over time, the entire document infrastructure can be optimized to best meet the unique and evolving needs of every organization.

KFS is hosted off-site in the highly secure Microsoft Azure cloud, minimizing burden on IT staff.

## More consistent uptime for all Kyocera devices in your fleet

- ▶ Real-time device diagnostics and alerts
- ▶ Convenient firmware updates
- ▶ Remote error resolution, code-resetting
- ▶ Supply level monitoring: reorder Kyocera toner before it runs out
- ▶ Fewer on-site visits

## Deeper understanding of needs through robust usage data

- ▶ Identify trends, user requirements
- ▶ Right-size devices across your fleet
- ▶ Detailed analytics and customizable graphic reports
- ▶ Optimize device configuration to meet constantly evolving needs

## Available to dealer technicians or in-house administrators

- ▶ KFS can be adapted to any customer need
- ▶ Virtually eliminates need for maintenance by end-users
- ▶ Ability to restore deleted information such as audit logs, users/groups, devices etc.
- ▶ Increase productivity by remotely importing/exporting address book data



# A KFS CASE STUDY



## UPTIME IS EVERYTHING

A Kansas City-based company relies on its Kyocera MFP fleet to process 65,000 pages per month.



### EVENT WARNING

The email alert was generated automatically by the KFS Remote Monitoring System.



### INSTANT ANALYSIS

An MFP in the sales department was at-risk for hard-drive disk failure.



### RAPID RESPONSE

An on-site visit was scheduled for that morning; the technician arrived with all necessary components on-hand.



### DOWNTIME MINIMIZED

Through KFS, the dealer was able to resolve the potential issue in a single visit, minimizing MFP downtime and maximizing customer productivity.



Document Solutions